

Tracking Hub and Studio Manager Release Notes

Version 1.5





Copyright © 2022 Vizrt. All rights reserved.

No part of this software, documentation or publication may be reproduced, transcribed, stored in a retrieval system, translated into any language, computer language, or transmitted in any form or by any means, electronically, mechanically, magnetically, optically, chemically, photocopied, manually, or otherwise, without prior written permission from Vizrt. Vizrt specifically retains title to all Vizrt software. This software is supplied under a license agreement and may only be installed, used or copied in accordance to that agreement.

Disclaimer

Vizrt provides this publication "as is" without warranty of any kind, either expressed or implied. This publication may contain technical inaccuracies or typographical errors. While every precaution has been taken in the preparation of this document to ensure that it contains accurate and up-to-date information, the publisher and author assume no responsibility for errors or omissions. Nor is any liability assumed for damages resulting from the use of the information contained in this document. Vizrt's policy is one of continual development, so the content of this document is periodically subject to be modified without notice. These changes will be incorporated in new editions of the publication. Vizrt may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time. Vizrt may have patents or pending patent applications covering subject matters in this document. The furnishing of this document does not give you any license to these patents.

Technical Support

For technical support and the latest news of upgrades, documentation, and related products, visit the Vizrt web site at www.vizrt.com.

Created on

2022/04/05

Contents

1	Tracking Hub / Studio Manager 1.5.1	. 5
1.1	New Features	. 5
1.2	Bug Fixes	. 5
1.3	Minimum Hardware Configuration	. 6
1.4	Recommended Hardware Configuration	. 6
1.5	Supported Drivers and Software	. 6
1.6	Certified Tracking Systems	. 6
1.7	' Installation	. 7
2	Tracking Hub / Studio Manager 1.5.0	.8
2.1	New Features	. 8
2.2	Bug Fixes	. 9
2.3	Upcoming Changes	. 9
2.4	Minimum Hardware Configuration	. 9
2.5	Recommended Hardware Configuration	. 9
2.6	Supported Drivers and Software	10
2.7	Certified Tracking Systems	10
2.8	Installation	11
3	Documentation	12
4	Support	13

- Tracking Hub / Studio Manager 1.5.1
 - New Features
 - Bug Fixes
 - · Minimum Hardware Configuration
 - · Recommended Hardware Configuration
 - · Supported Drivers and Software
 - · Certified Tracking Systems
 - Installation
- · Tracking Hub / Studio Manager 1.5.0
 - New Features
 - Bug Fixes
 - Upcoming Changes
 - · Minimum Hardware Configuration
 - · Recommended Hardware Configuration
 - · Supported Drivers and Software
 - · Certified Tracking Systems
 - Installation
- Documentation
- Support

1 Tracking Hub / Studio Manager 1.5.1

Release Date: 2022-03-31

These are the release notes for Tracking Hub and Studio Manager version 1.5.1. This document describes the user-visible changes that have been made to the software since release 1.5.0.

1.1 New Features

Summary	Key
Timing of switching camera commands is improved	VIZVS-1704
Line drawing for multi camera service was improved	VIZVS-1691
A new Kuper crane template was added	VIZVS-1677
The tick count settings are extended by a unit value	VIZVS-1675
The tick count calculation changed to float	VIZVS-1674
Kuper protocol can now assemble fragmented serial packets	VIZVS-1672

6 issues

1.2 Bug Fixes

Backup tracking hub crashes when pressing Synchronize on the Master Tracking Hub A Studio Manager crash during opening the outdated Cyc editor was solved VIZVS-1 Studio Manager crashed when no post data was loaded VIZVS-1 Studio Manager crash when receiving external commands is fixed VIZVS-1	
Studio Manager crashed when no post data was loaded VIZVS-1	729
	718
Studio Manager crash when receiving external commands is fixed VIZVS-1	711
	706
Corrected Camera and Video commands in A/B mode VIZVS-1	705
Multiobject was extended for correct ID handling VIZVS-1	593
The ground floor of the Two Corner Cyc was not saved to config file VIZVS-1	586
In rare situations the Tracking Hub was locked during closing VIZVS-1	540

8 issues

1.3 Minimum Hardware Configuration

- · Minimum 16 GB Ram
- · Dual-Core Intel CPU
- · 10 GB free disk space
- · OpenGL Hardware-accelerated Graphics Card

1.4 Recommended Hardware Configuration

- · 32 GB Ram
- · Quad-Core Intel CPU
- · 30 GB of free disk space
- · NVidia P2000 Graphics Card

1.5 Supported Drivers And Software

This software has been tested to run on:

- · Windows 10 LTSC 64-bit.
- · Viz Engine 3.14.5.
- · Viz Engine 4.4.1 or later.
- · Service Host 2.0.
- · Version 5.34 for Plura PCL-PCI and PCL-PCIe (LV, 3G) timecode reader cards (available on the Vizrt FTP in Vizrt Drivers/Alperman PCL).
- · WIBU Codemeter 7.10. The driver is included in the installation package.

This software has been tested with Viz Arc 1.4.1.

The Lensfile Editor has been tested on the following browsers:

- · Chrome
- · Safari
- · Firefox

1.6 Certified Tracking Systems

- · Shotoku
- · Motion Analysis
- · NCam
- · Egripment (Trackmen)
- · StypeKit
- Vinten

- · Free-D
- · StarTracker
- · Vicon tracking system
- · XPecto
- · Thoma
- · BlackCam
- · Spidercam FrameB
- · Sony BRC X1000/800
- · Panasonic AW-UE 150
- · Panasonic AW-UE 100

1.7 Installation

- · Administrator privileges are required to install Tracking Hub/Studio Manager.
- · If the license dongle driver reports errors, please uninstall and reinstall the driver manually.

2 Tracking Hub / Studio Manager 1.5.0

Release Date: 2021-08-27

These are the release notes for Tracking Hub and Studio Manager version 1.5.0. This document describes the user-visible changes that have been made to the software since release 1.4.2.

2.1 New Features

Summary	Key
Tracking Hub to support 24, 25, 30 and 29.97 Hz frequencies	VIZVS-159 5
Add support for skycam and cablecam protocols	VIZVS-159 1
Loading configuration with post parameters has been improved	VIZVS-158 0
Add support for GeoPro protocol	VIZVS-157 6
Add support for replaying recorded sessions	VIZVS-150 0
Usability of the lens file editor has been improved	VIZVS-149 6
Support for TrackMen motion capture protocol added	VIZVS-148 5
The Tracking Hub can now send arbitrary commands during switching. This can be used for chroma key switching.	VIZVS-147 1
Added support for EagleEye protocol	VIZVS-145 4
The camera service can now send any amount of rigs to one engine	VIZVS-117 1
Add support for hd-skycam /heli tracking protocol	VIZVS-113 7
Position data of a rig structure can now be displayed per rig	VIZVS-105 2
A new tool for inspecting recorded post data has been added	VIZVS-976
Network time code from the engine is now implemented	VIZVS-938
The Studio Manager now supports auto login	VIZVS-626

15 issues

2.2 Bug Fixes

Summary	Key
Trackmen distortion misses chipsize-Y property	VIZVS-1654
Backwall CYC sends incorrect string	VIZVS-1641
TH/Studio Manager crashes when loading modified/corrupt configuration files	VIZVS-1617
Unstable timing issue with A/V board	VIZVS-1536
TH automatically disconnects itself from Nevion router	VIZVS-1495
POST Tracking Data Playback - incorrect timecode offset	VIZVS-1494
Incorrect Tracking Data in Main/Backup environment	VIZVS-1482
Cyclotron Editor is missing Masks	VIZVS-1394

8 issues

2.3 Upcoming Changes

Tracking Hub 1.5.0 is the last version with support for Sentinel Dongles. Newer versions will support WIBU licensing only.

2.4 Minimum Hardware Configuration

- · Minimum 16 GB Ram
- · Dual-Core Intel CPU
- · 10 GB free disk space
- · OpenGL Hardware-accelerated Graphics Card

2.5 Recommended Hardware Configuration

- · 32 GB Ram
- · Quad-Core Intel CPU
- · 30 GB of free disk space

· NVidia P2000 Graphics Card

2.6 Supported Drivers And Software

This software has been tested to run on:

- · Windows 10 LTSC 64-bit.
- · Viz Engine 3.7.2 or later.
- · Viz Engine 4.3.0 or later.
- · Service Host 2.0.
- · Version 5.34 for Plura PCL-PCI and PCL-PCIe (LV, 3G) timecode reader cards (available on the Vizrt FTP in Vizrt Drivers/Alperman PCL).
- · WIBU Codemeter 7.10. The driver is included in the installation package.

This software has been tested with Viz Arc 1.4.0.

The Lensfile Editor has been tested on the following browsers:

- Chrome
- · Safari
- Firefox

2.7 Certified Tracking Systems

- · Shotoku
- · Motion Analysis
- · NCam
- · Egripment (Trackmen)
- StypeKit
- · Vinten
- · Free-D
- StarTracker
- · Vicon tracking system
- · XPecto
- · Thoma
- · BlackCam
- · Spidercam FrameB
- · Sony BRC X1000/800
- · Panasonic AW-UE 150
- · Panasonic AW-UE 100

2.8 Installation

- · Administrator privileges are required to install Tracking Hub/Studio Manager.
- · If the license dongle driver reports errors, please uninstall and reinstall the driver manually.

3 Documentation

Documentation for Tracking Hub and Studio Manager are available at the Vizrt Documentation Center:

Tracking Hub

4 Support

Support is available at the Vizrt Support Portal.